

# We will remain your best partner in 100 years.

We are a comprehensive property consulting firm that safeguards both assets and the future.

#### Management objectives

1 We seek to contribute to the happiness of our clients through the succession, operation and management of property.2 We seek to ensure both the physical and mental well-being of the members whom we work with.

#### Core values

- 1 We are committed to helping our clients resolve their asset-related problems, and we will continue to grow into a company that takes true pleasure in helping our clients.
  - 2 As we work for AZN, we accumulate virtues and undergo growth into people with strong interpersonal skills.
  - 3 We seek to maintain the balance among financial, physical, and mental resources and to enrich and expand each of these aspects, enabling our clients to lead happy lives, and us too.
  - 4 Each of us understands his or her role, and to fulfill that role, each of us seeks to develop his or her wisdom, capacity for action, and interpersonal skills, always displaying tenacity and passion.

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● Editorial Policy of this Report  This report primarily covers performance for FY2022 (January 1, 2022 to December 31, 2022). But some parts deal with data or events from prior years or from most recent years. Essentially, the subject of this Report is Aoyama Zaisan Networks and its group companies (11 consolidated subsidiaries) as of December 31, 2022.  Notes on future prospects
The contents of this Integrated Report that are not historical facts are future forecasts made by Aoyama

Zaisan Networks Company, Limited based on its outlook and plans. These future fore

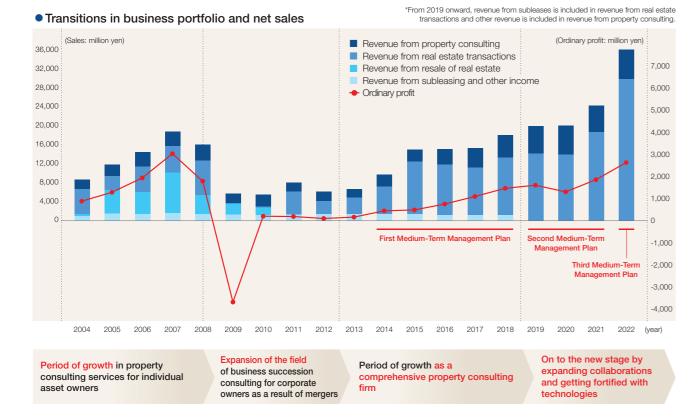
## Our Profile Overview of Aoyama Zaisan Networks

#### Growth trajectory

Aoyama Zaisan Networks (AZN) is a property consulting group serving both individual asset owners and business owners. After commencing business in 1991 as a group company of Funai Consulting Incorporated, the firm focused initially on the real estate business. With the global financial crisis of 2008 as a turning point, we expanded our business from a short-term profit taking structure centered on resale of real estate to a long-term, total optimization standpoint on property consulting for our clients as our main focus. Our revenue classifies broadly

from property consulting to real estate transactions, with property consulting revenue being our main source of profits.

Through comprehensive property consulting for the perpetuation of families and businesses, Aoyama Zaisan Networks contributes to the happiness of its clients. We will continue to grow sustainably to become Japan's No. 1 comprehensive property consulting firm, supported by clients who know, "When it comes to property, it's Aoyama Zaisan Networks."



#### Business line

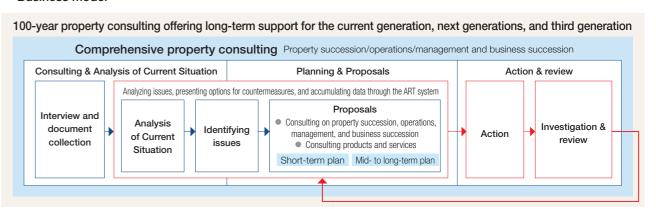
Comprehensive property consulting, which lies at the core of our business, is a consulting service designed to achieve the optimal property structure to perpetuate our clients' families and businesses. We offer a one-stop consulting service for the succession, operation, and management of property and business succession for individual asset holders (landowners and financial asset holders) and corporate owners.

Our group supports total optimization planning and implementation for our clients through expert perspectives, with more than 150 national certificates holders employed by AZN, and through our unique analytical methods built up over many years.



#### Our business model and 100-year property consulting

#### Business model



The Aoyama Zaisan Networks business model involves building relationships of trust by contributing to the happiness of its clients and earning ongoing property consulting revenue from these long-term relationships.

Our consulting process is firmly based on interviews with our clients and collection of documentation. We provide long-term support to our clients by repeating this cycle: analysis of the current situation, identification of issues, planning and proposals, implementation, verification, and review by our own analysis tools and experts. By utilizing AZN Group's proprietary ART system, we provide high-quality consulting services ranging from analysis of current situations to planning and proposals.

In the fields of property and business consulting, AZN is committed to 100-year property consulting to look after property not only for the current generation, but also for the next generation and the following generations. Working from a total optimization standpoint, we are always striving to solve issues related to the succession, operations, and management of property as well as business succession

by building long-term relationships with our clients and proposing methods to smoothly facilitate succession and operations. By doing this, we maintain and expand the size of our clients' assets and perpetuate their families and their businesses, providing the foundation for AZN Group to earn stable revenue.

#### 100-year property consulting

A business model in which long-term relationships are built with clients, which generates long-term revenues through consulting from the current generation to the next generation and beyond.



#### The market environment & our strengths

In January 2015, Japan's Inheritance Tax Act was amended, reducing the basic inheritance tax exemption and raising the maximum tax rate to 55%. This has resulted in a sharp increase in the number of persons now subject to taxation, as well as a significant increase in the percentage subject to taxation. As a result, we have received an increasing number of inquiries from individual asset owners, and some of them have become our clients.

In terms of business succession, Japan's declining birthrate and aging population have caused a chronic shortage of suitable successors for businesses. By 2020, the average age of company presidents in Japan was in excess of 60 years, and the percentage of companies without designated successors hovered around 60%.

We anticipate that our clients' needs for the succession,

operation and management of their property as well as succession of business will continue to expand. By leveraging AZN's strengths as a group and consistently working to resolve these issues, we will continue to accompany our clients into the future.

#### Strengths of Aoyama Zaisan Networks

- 1 Expert insights and application of technology
- Ability to propose and implement total optimization based on 5 standpoints
- Comprehensive property consulting services for assets and business
- Reliability that comes from being listed on the stock exchange, and neutrality that comes from being independent

# Our Value Creation Story

AZN Group's Management Objectives are "To contribute to the happiness of our clients through the succession, operation and management of property" and our mission is "To achieve the optimal property structure through consulting on the succession, operation, and management of property so that our clients' families and businesses can develop and prosper."

In order to realize this mission, AZN Group exists to "deliver optimal proposals from a bird's-eye, big-picture perspective in order to solve our clients' problems." We contribute to our clients' happiness through the enrichment of their property,

bodies, and minds by solving property-related problems that exists in society, in the belief that the enrichment of social property will lead to sustainable growth for society. We have outlined the process of value creation as shown in the diagram below.

Firstly, as an AZN comprehensive property consulting firm, we provide total optimal solutions to the property concerns of asset owners and business owners that have some bearing upon social issues.

We contribute to our clients' happiness by helping to resolve issues and eliminate concerns, and by helping to

build relationships of mutual support between property and business/family for our clients. Our clients' families will continue to grow and prosper, passing on better assets and better businesses to the next generation and onwards to the following generations.

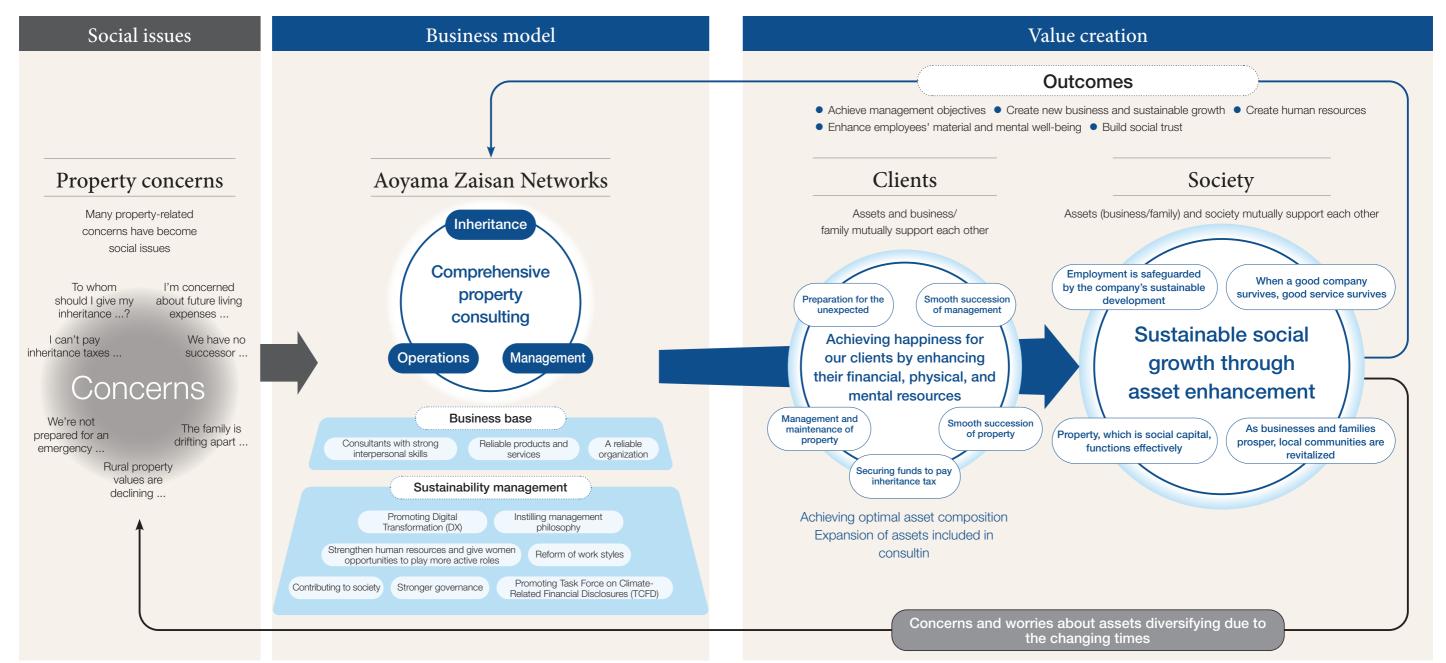
Our society will see the benefits of these businesses and assets growths, aiding in the achievement of a sustainable society in which communities and society prosper, employment grows, and quality services continue, which in turn will support the sustainable growth of AZN Group. This enables us to realize our management objectives and our

philosophy, which in turn will lead to creation of value for our clients and for society.

As times change, so do social issues and our clients' property concerns. For new concerns and new social issues, we envision a cycle of processes in which we, as a group of experts, provide new solutions to help our clients develop further. This is the value creation story of our AZN Group.

In the future, we will focus not only on succession and value creation around property and business, but also on helping to create value to pass on the family's philosophy and aspirations.

#### Value creation process at Aoyama Zaisan Networks



### **Our Vision**

Japan's top comprehensive property consulting firm supported and chosen by many clients as "When it comes to property, it's Aoyama Zaisan Networks"



Aoyama Zaisan Networks started business in 1991 as a group company of Funai Consulting Incorporated.

We have operated as a property consulting company offering real estate solutions.

We have expanded our business in Japan and overseas as a consulting company providing comprehensive property-related solutions to "individual asset owners" and

"corporate owners," marking our 30th anniversary in 2021.

Having declared our management objectives as, "We seek to contribute to the happiness of our clients through the succession, operation and management of property," we will continue to make further strides to realize our long-term vision to look after the assets of our clients and, by extension,

of society, and to lead them into the future.

# Our Strategy Medium-Term Management Plan

#### Third Medium-Term Management Plan

Our vision is to become Japan's No. 1 comprehensive property consulting firm, supported by clients' who know, "When it comes to property, it's Aoyama Zaisan Networks." Our Medium-Term Management Plans are formulated to realize this long-term vision.

Following the First Medium-Term Management Plan in our venture phase and the Second Medium-Term Management Plan in our growth phase, the Third Medium-Term Management Plan for the three-year period beginning in FY2022 is positioned as a period of expansion and growth as a comprehensive property consulting firm.

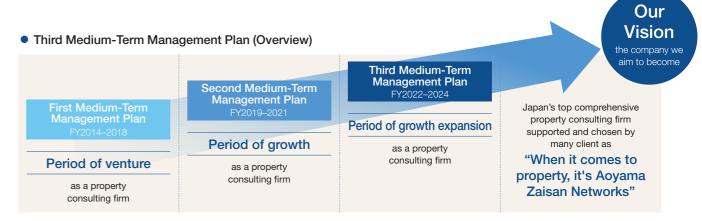
AZN Group's profits and sales grew steadily during the venture period, but from FY2019 to FY2021, which had been positioned as a growth period, our profits, sales, and productivity per consultant remained flat, and AZN Group is currently experiencing something of a growth plateau. Therefore, for our Third Medium-Term Management Plan, we have formulated a plan with clear quantitative targets, keeping in mind the paramount issues of increasing

profitability and productivity.

With regard to operating profit, in order to be able to provide services that exceed client expectations, we aim for continuous growth each year. In the final fiscal year of this plan, FY2024, we expect gross profit of 7.5 to 8 billion yen, operating income of 4.5 to 5 billion yen, and an operating profit ratio of 10%.

With respect to the 203 consultants currently on staff, AZN aims to increase the proportion of property consulting revenue in its gross profit and improve sales by substantially increasing the number of consultants through aggressive investment in human resources. At the same time, we will be promoting DX to increase productivity and improve our operating profit ratio.

To accomplish these goals, various measures have been formulated for the Third Medium-Term Management Plan, based on the 4 standpoints outlined on the following page.





# Our Strategy Medium-Term Management Plan

#### • 4 standpoints of the Third Medium-Term Management Plan

Standpoint 2 Standpoint 2 Standpoint / Standpoint Achieving higher quality and We offer property consulting Growing into a consulting Proactive approach to social quantitative expansion of our services via smartphone and online contribution activities group with strong client services, based on the communication tools as standard interpersonal skills twin cornerstones of strategic services individualized services and comprehensive property consulting services

Standpoint

Achieving higher quality and quantitative expansion of our client services, based on the twin cornerstones of comprehensive property consulting services and strategic individualized services

AZN Group offers eight strategic individualized services, including Advantage Club®, a small-lot real estate product, and aims to improve quality and expand quantity in conjunction with its other cornerstone of comprehensive property consulting services.

Some new clients may feel that suddenly dealing with a comprehensive suite of property consulting services is too much. For this reason, we believe that by first making contact with our clients through strategic individualized services that meet their needs, and then using that as a starting point, we can smoothly connect them to our comprehensive property consulting services.

We look forward to increasing revenues by meeting client needs through the synergistic effect of these services and by building long-term relationships.

 The relationship between strategic individualized services and comprehensive property consulting services



We offer property consulting services via smartphone and online communication tools as standard services

We will aggressively promote DX to increase profitability and productivity. The core of this approach is the ART system, which was developed and introduced by the Group in February 2021.

The ART system integrates and incorporates the knowledge of top consultants in various fields, including

#### ART system & web-based consulting



inheritance strategies, business succession, and utilization of real estate. With the simple input of client data, the system can speedily analyze issues and present options for strategies and measures. By utilizing the ART system and online services, we are able to provide consulting services to numerous clients throughout Japan.

Also, by introducing the ART system, we have established a system for division of labor in consulting work. Our inside sales team handles the initial stage of each project, and is able to provide standardized consulting using the ART system. This allows our highly specialized consultants to demonstrate their expertise, to focus on comprehensive property consulting work, and to provide more extensive care to clients than ever before.

The system is currently undergoing improvement to provide standard services using smartphones and online communication tools. For example, from 2022 we introduced the ability for users to check the status of their investments and dividends using Advantage Club, our flagship product for strategic individualized services, via a smartphone app, and we plan to introduce a function enabling purchases in the future. We are also strengthening our direct marketing and considering new developments, including the use of platforms to provide a digital window into the market

#### Improving productivity and customer service with DX

	Contact point with new client	Receiving inquiry	Meeting & consulting	Application	Ongoing follow-up	
Before	Consultant responds to referral from financial institutions, etc.	Consultant handles everything from the initial stage	erything from the initial clients in the Tokyo area		Personalized follow-up by consultant	
After (From 2022 onward)	Utilize digital platforms	Division of labor × ART system	For clients nationwide Online meetings × ART system	Application via smartphone (ADVANTAGE CLUB, etc.)	Utilize digital platforms	

### Growing into a consulting group with strong interpersonal skills

For our consultants, it is of paramount importance to earn the trust of our clients in order to successfully consult with them about their valuable assets and businesses.

To achieve this, it is essential that we grow into a consulting group that possesses strong interpersonal skills combining integrity, kindness, and compassion. Among the interpersonal skills required, AZN considers a sense of wanting to help others—the desire to contribute to the happiness of our clients—to be particularly essential.

In order to build up such interpersonal skills, in addition to ideals training conducted in-house, we promote initiatives such as supporting participation of Group employees in activities that contribute to society outside the company too.

### Standpoint Proactive approach to social contribution activities

In conducting sustainable operations, it is also important that companies actively engage in social contribution activities as part of their corporate social responsibility. AZN has been continuously making donations to the Tokyo Medical Association and providing supplies to medical institutions, using a portion of the profits generated through its business.

Since last year, in addition to donating to organizations

tackling social issues such as elimination of pet euthanasia and promoting subsidized meals for children, we have also promoted our employees' own social contribution activities and have established a new social contribution plan as a shareholder benefit, among other efforts. We will continue to make company-wide contributions through cross-functional organizations such as our Sustainability Committee to help realize a society that sustains many people in happiness.

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# Top Message President's Message

# Enhancing customer support by accelerating DX and full efforts to improve interpersonal skills

To meet the growing need for consulting on property succession and management, we are focusing on recruiting and training human resources and accelerating the development of support systems for our consulting staff and services.

2023 is the second year of our Third Medium-Term Management Plan.

We are undertaking diverse measures to reach our goals by 2024, the final year of the Plan.



Growing demand for property and business succession

#### — How do you envision the business environment changing?

For the past three or more years, there have been special circumstances: the COVID-19 pandemic. While many companies were forced into stagnation, several others increased their borrowings. Repayments, deferred due to certain policy measures, will now begin in earnest. In addition, we often hear from age group "baby boomers" approaching their late 70s about asset inheritance or management and from small business owners considering passing on their businesses to the next generation while they are concerned about their current cash flow. From now on, together with business succession, supporting restoration of financial soundness will be a major theme for our Group.

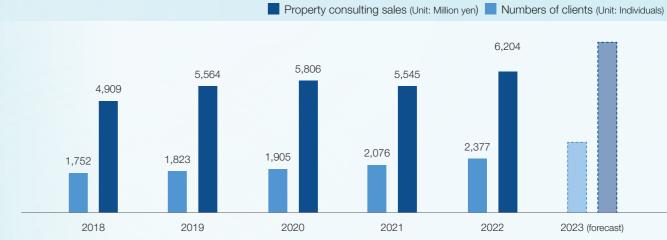
In regard to property succession, the number of asset owners who own real estate is declining overall. However, metropolitan real estate prices are on an upward trend, especially in Tokyo and the three neighboring prefectures, which drives the need for strategic inheritance tactics inheritance strategy, including securing funds to pay inheritance taxes. Land prices are also rising in some regional cities, with many asset owners-and not only in the Tokyo metropolitan area - seemingly concerned about property succession.

Considering the Group's resources to provide services to these clients, it is clear that some challenges exist. As in many industries, the shortage of human resources, especially in recruitment and training of consultants facing clients, is an extremely significant issue. To expand our business, we need to increase the number of consultants while maintaining and improving the quality of our services.

#### President

### Masazumi Hasumi

#### Transitions in numbers of clients and property consulting sales



Consultants cannot be trained overnight; however, if they are cultivated as slowly as in the past, We won't be able to respond to the rapid changes in the business environment. For this reason, our Group is working on promoting DX to support consultants in their work.

An example is the development and use of the ART system, which systematizes the expertise and skills of skilled consultants. When interviewing clients, having the skill to ask the correct questions without missing the point is crucial. The ART system assists consultants in this process and carries out simulation calculations such as asset composition studies on their behalf, allowing consultants to concentrate on communicating with clients.

However, at present, this system has not reached its full potential. We also believe that DX will help our consultants develop faster. We will continue to improve and expand the system and provide training for consultants to achieve tangible results, such as greater productivity and human resource development.

#### Advantage Club® performance exceeded expectations

#### - Can you talk about the progress of the Third Medium-Term Management Plan?

In 2022, the first year of the Plan, progress was achieved as planned. For example, in our mainstay property consulting business, our number of clients and our sales both grew.

One of the important cornerstones of our Third Medium-Term Management Plan is improving the quality and expanding the quantity of our client services through strategic individualized services and comprehensive property consulting services. Our strategic individualized services comprise services, including Advantage Club, a real estate joint ownership system with contracts starting at 10 million yen per unit; regional creative development consulting, which contributes to regional revitalization

through development and operation of public real estate and other assets; consulting on effective utilization of land, which helps clients make effective use of their land, and several more. We offer these strategic individualized services to new clients in order to build trust. We then analyze the current status of the property using the ART system to identify issues and make recommendations to resolve them, which leads to comprehensive property

Within our strategic individualized services in 2022, the performance of Advantage Club exceeded expectations. We have also seen a positive response to our regional creative development consulting, and have made solid progress in laying the groundwork for each of our individualized services. However not all strategic services were performing good enough yet and we believe that strengthening each individually will be key in 2023.

#### Interpersonal skills of consultants who come face-to-face with our clients

#### - The COVID-19 pandemic has changed the way people work. Is there a need for change in management methods too?

Many companies now recognize greater diversity in work styles, including telecommuting. There is also a trend toward greater employee diversity. Our Group is certainly headed in that direction. We will be called upon to create a workplace in which everyone can work in comfort regardless of gender, age, nationality, or other attributes, and to create an environment where people can continue to work for the Group even as they act as caregivers for parents or study as mature-age students.

Creating an environment such as this is a challenge from which we cannot shy away. So how can we ensure that close communication and productivity are not compromised when people work from home? We are



The keys to managing human capital in the Group



currently discussing various approaches and building our expertise through a process of trial and error. As we pursue these efforts, we hope to increase diversity in our work styles and our workplaces.

#### — Recent years have seen a growing interest in human capital management.

In a consulting firm, the source of value is the consultant, who is, of course, human. They meet with clients, listen to their problems and concerns, and make optimum recommendations from the client's point of view. To this end, interpersonal skills are essential. In simple terms, these are sincerity, honesty, kindness, empathy, consideration, and gratitude. Combining these interpersonal skills with both wisdom and capacity for action results in high-level outcomes. This is our approach.

The importance of interpersonal skills also holds true in other workplaces besides consulting. It is essential to create a pleasant working environment so that each individual can enhance his or her interpersonal skills and fully demonstrate his or her strengths. A highly motivated, energetic workplace naturally leads to greater performance. In this regard, we believe that increasing employee satisfaction is crucial.

Education and employee satisfaction improve wisdom, capacity for action, and interpersonal skills. The Group believes that these two factors are the keys to human capital management.

#### Focused measures to strengthen governance and expand business

#### - What initiatives are you pursuing in terms of strengthening governance?

We established the Nominating Committee, Compensation Council, and Sustainability Committee in 2022. Each of these committees continues to become more active. For example, the flow of initiatives in the

Sustainability Committee involves summarizing the results of discussions held by employee-led subcommittees and reporting these to the Board of Directors, which then approves and implements any measures. Some of the measures discussed by the subcommittee on work styles have already been approved and entered the implementation phase. Through this initiative, we have expanded the mechanism by which opinions and ideas, discussed mainly by our front-line members, can reach management. We believe that this has increased the momentum of improvement for workplaces and operations within the company.

#### — What are some particular priority themes for future business growth?

The most important theme is enhancing the quality and quantity of our consultants. While it is is important we ensure the content of various services is even more attractive, including strategic individualized services, we will focus on improving our consultants' interpersonal skills, wisdom, and capacity for action.

DX is also essential for this purpose. Our goal is to create a system that allows us to provide consulting services via digital platforms. For example, when a client is considering purchasing real estate, the consultant consults the database on the spot using a PC or tablet and recommends the optimal plan for the client. This is our vision for the future. This not only increase the value we deliver to our clients, but also enhance the productivity of our consultants. We may not be able to construct such a system immediately, but we are moving steadily toward this vision of the future.

More and more clients are concerned about the succession of their assets and businesses. It is our social responsibility to respond to such concerns to the very best of our ability. To fully meet this responsibility, we intend to strengthen our human resource development and DX initiatives.

# CFO's Message

### Aiming for business growth and increased dividends based on improved productivity of human resources

Our 2022 financial results met the targets of the Third Medium-Term Management Plan, so the first year of the plan got off to a great start. We will strive to respond to market needs that are expected to expand, while we improve our consultants' capacity and productivity through DX measures and other means.



Director, Managing Executive Officer

### Shintaro Hashiba

Favorable external environment, with interim targets achieved

#### — Can you speak about the business environment and the progress of the Third Medium-Term Management Plan?

We recognize that the external environment is favorable at the moment. One factor we are presently viewing with caution that might prompt future changes in the business environment is the government's debate over inheritance taxes. In response to severe fiscal circumstances, it is possible that taxation will be increased. As the movement to seriously consider preparedness for inheritance expands, so do client needs. To support this, we need to work to improve the quality and quantity of our consultants and to promote DX. This is the biggest theme for Aoyama Zaisan Networks

Our Third Medium-Term Management Plan sets an operating profit target of 35% growth annually on average through 2024. In 2022, profit increased by 41.6%, thus meeting the target. AZN also achieved its 2022 targets of a dividend payout ratio of 50% and a dividend on equity (DOE) ratio of 10%. The actual figures were 50.1% and 11.0%, respectively. This performance too is according to plan. Our basic policy is to achieve profit growth through business growth and increase dividends.

#### What impact do you anticipate from the expected rise in interest rates in the future?

Due to the nature of the consulting business, we do

### Transitions in dividends & dividend payout ratio



not have a strong need to increase assets. In addition, since 2010, AZN has strictly adhered to a policy of not owning any real estate for sale. The majority of our assets held as investments are securities and other items that can be converted to cash in the short term. We hold cash and cash equivalents sufficient to cover labor + sales and administrative expenses for two years, and we are ready to continue serving our customers even in the event of a major economic crisis. Even if interest rates rise above a certain level, our financial position enables us to respond to economic conditions, including repayment of loans.

#### Measures for business growth and ROIC management

#### — Could we hear your thoughts on financial perspectives for business growth?

Growth through increasing our client base will require us to improve our consultant capacity and productivity to meet the needs of our clients. We are undertaking DX as one solution to this issue. We are also working to expand our areas of service, including strategic individualized services. We believe we can expand overall property consulting revenue by acquiring new clients through diverse services, then connecting them to our comprehensive property consulting services.

#### — Can you tell us about measures to increase corporate value?

Starting in 2021, we have set return on invested capital (ROIC) as internal target figures for each business division. Each division is tasked with making the most efficient use of the capital it has received. Each division then considers what must be done to improve its ROIC. With ROIC, it is easy to create an inverted tree structure and set KPIs. Each division is required to track KPIs on a monthly basis and to explain how changes in KPIs have affected ROIC.

Although confusion was experienced in some business divisions when the system was first introduced, operational expertise was gradually accumulated, and it seems that ROIC management started functioning well in 2022. Of course, management is also very conscious of ROIC for the entire company.

# Our Value Drivers Reliable products and services

The role of comprehensive property consulting is to smoothly facilitate inheritance and business succession and to achieve the optimal property structure to perpetuate families and businesses.

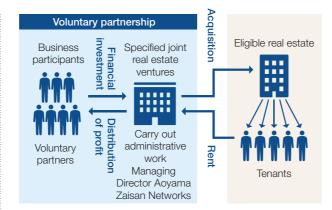
Until now, AZN has focused on providing comprehensive property consulting services, but in order to expand our points of contact with new clients, we have established a

system of eight strategic individualized services that will see wider use in our Third Medium-Term Management Plan.

In collaboration with leading partners, we intend to increase the added value of each strategic individualized service, and by undertaking DX, we are making improvements to make our services both easier to use and more extensive.

#### **ADVANTAGE CLUB®**

Based on the Act on Specified Joint Real Estate Ventures, this is a real estate leasing system that jointly purchases high-value real estate in central Tokyo and receives income from real estate leasing. Clients can invest from units of 10 million ven. stable income can be expected, and the real estate management system is unparalleled. As of December 31, 2022, AZN had 63 partnerships with cumulative total assets of more than 110 billion yen and No. 1 market share.\*1 Our target for 2023 is 32.5 billion yen of new investment. In order to make our services available to new clients, we have been working with financial institutions since 2021, and have formed partnerships with 40 institutions<sup>\*2</sup> to date. As the market leader, we will continue to play a role in driving the market.



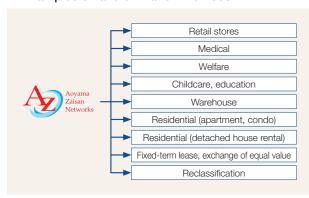
Depending on the voluntary partnership, the type of real estate lease may vary. "ADVANTAGE CLUB" is a trademark of Aovama Zaisan Networks

#### Effective real estate use consulting

We assist our clients in planning and implementing effective utilization of land in the Tokyo metropolitan area. AZN's team of experts in effective land utilization works to gather information and consider problems related to your land or buildings, such as underutilized land, unprofitable land, vacancy issues, or deteriorating buildings, and proposes the best utilization of real estate to solve your problems.

In general, proposals from companies involved in the effective use of land tend to be partially optimized, skewed by

#### • Examples of land utilization methods



a bias toward their respective areas of expertise. On the other hand, since AZN assigns each job to property consulting teams with specialized skills, we are able to provide one-stop proposals featuring total optimization methods of utilization best suited to the land, after first confirming the overall situation of the property, taking into consideration various conditions such as verification of cash flow and selection of construction providers, design companies, construction companies, and operating companies.

#### Features of AZN Group's



\*1 Share of cumulative total assets of voluntary partnerships under the Act on Specified Joint Real Estate Ventures (as of December 31, 2021) \*2 As of December 31, 2021

#### Purchase consulting

In our purchase consulting services, we not only support purchases of real estate—we also understand each client's unique purchasing objectives and provide consistent support from property selection, purchase, management of holding period, consideration of sales timing, selection of buvers, to post-sale follow-up.

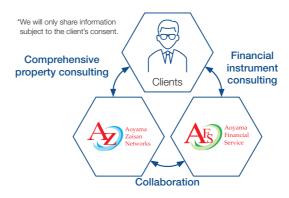


#### Regional creative development consulting

We develop and operate public real estate through publicprivate partnerships, utilizing AZN's expertise in specified joint real estate ventures and financing. Specifically, we commercialize underutilized land owned by local governments and other entities through more effective utilization, with the aim of revitalizing regional communities. AZN and its clients also contribute to the healthy development of local economies through these investments. The first project of AZN Group's regional development, Komatsu AxZ Square, a complex facility next to JR Komatsu Station in Ishikawa Prefecture, opened in 2017. The second is a land use project to the west of Tsuruga Station in Fukui Prefecture. This project is part of the TSURUGA POLT SQUARE otta complex, which opened in September 2022.

#### Consulting on financial instrument services by IFAs\*3

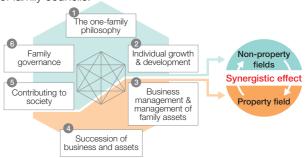
Aoyama Financial Service, our consolidated subsidiary, plays a central role in this, and through group collaboration with Aoyama Zaisan Networks as an IFA, assists clients with optimal asset management to meet their objectives from a comprehensive, long-term standpoint based on solid analysis of the current situation.



\*3 IFA: Independent Financial Advisors \*4 STO: Security Token Offering

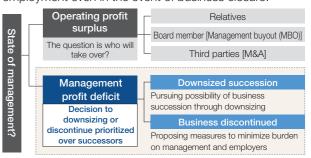
#### Family office service

For a family business to endure, maintaining and strengthening the supportive relationship between the company and the founding family is crucial. We provide long-term support for creating and operating mechanisms to maintain and strengthen the family unity that forms the basis of this supportive relationship, through workshops, preparation of family charters, and support for the operation of family councils.



#### Business succession fund

We offer optimum plans for companies that are considering closure due to difficulties with business succession. Always pursuing the possibility of business succession through downsizing, we offer measures to preserve management assets by systematically providing employment even in the event of business closure.



Aoyama Zaisan Networks has acquired trademark rights to the term "downsized succession."

#### STO\*4 business

The revision of the Financial Instruments and Exchange Act in 2020 made it possible to issue digital securities, and we plan to partner with Hash DasH Holdings, which possesses blockchain technology, to offer incomeproducing real estate to clients 24 hours a day, 365 days a year, in small amounts. AZN Group will source incomeproducing real estate to back the digital securities sold by our partnering brokerage firms, thus providing a new product.



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#### One-stop solutions utilizing the power of the Group and its network

Aoyama Zaisan Networks is a property consulting company that not only provides consulting services, but is also capable of delivering proposals for solutions.

This is enabled by specialized divisions within the company. These are the Consulting Division, which provides consulting services, and the Real Estate Division, which is responsible for the creation, operation, and management of real estate products that meet the needs of our clients, with more than 150 national certification holders on staff.

Through close collaboration with our consolidated subsidiaries, affiliated corporations, and joint ventures, the Group is able to provide one-stop solutions to a broad range of client issues. Our consolidated subsidiaries provide region-specific property consulting, real estate management,

global comprehensive property advice, international real estate product development, financial product brokering, and assistance with non-property succession.

Affiliated corporations include law firms, tax accountant firms, and social and labor insurance firms, as well as joint ventures with partners who have strengths in property succession and business succession. This affords our clients a broad choice of the best options.

We have also established the AZN National Network, which connects accounting and tax accountant firms located throughout Japan. As of January 2023, the number of member firms had reached 95, making AZN's high-quality services available nationwide in Japan.

We intend to continue strengthening our organization to improve the quality of our services.

#### Aoyama Zaisan Networks Group Structure



As of May 1, 2023

#### Consultants

#### Our strengths lie in expert insights and interpersonal skills

Our consultants, who are professionals in tax, finance, real estate, and other fields, serve as the face of Aoyama Zaisan Networks and provide consulting services directly to our clients. We employ 203 consultants, which is approximately 2.1 times the number at the end of 2014.

The comprehensive property consulting services that our consultants provide have two distinguishing characteristics.

The first is achieving total optimization by combining expert insights. Succession, operation, and management of property and business span very diverse fields, including tax, legal, insurance, real estate, and management. If each specialist provides advice only in his or her own respective field, inconsistencies can arise. However, AZN is able to propose and support the total optimization of succession, operation, and management planning and implementation that takes into consideration all of these fields.

At AZN, we believe it is crucial to help our clients look forward to a better future. Our goal is to set our clients upon a path that will ensure their families' wellbeing for the next 100 years. We firmly believe that our responsibility as consultants is fulfilled only when our clients are satisfied with our solutions.

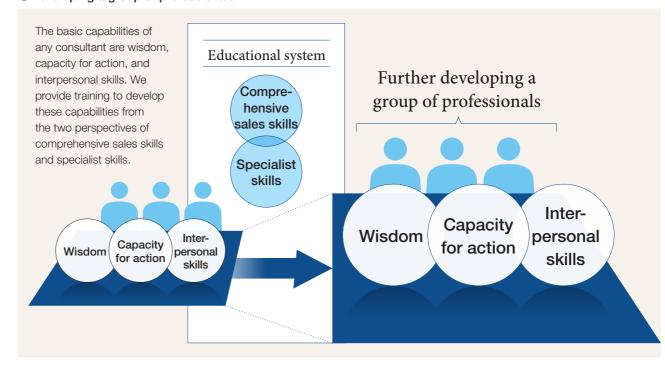
Our consultants' outstanding expertise, coordination skills, and wealth of experience enable us to provide such consulting services. Moreover, our Consulting Advisory, Legal, and Business Development Divisions, which include certified public accountants and tax accountants, provide strong backup with advanced expertise.

The second distinguishing characteristic is our interpersonal skills. There is no single "right" way to pass on your property or business. Perhaps you want your children to take over your business, or you want to liquidate it in your own time. Some people want to focus their wealth-giving on those who will succeed them, while others want to distribute their wealth equally among their children. What's important is seeking the best for each client, rather than any single logical "correct" solution.

For this reason, Aoyama Zaisan Networks consultants are required to possess a broader range of knowledge, balance, presentation skills, and the ability to think from the client's standpoint than ever before. It is essential to have the mindset of wanting to resolve clients' problems, and to have the interpersonal skills (compassion) to put ourselves in each client's position and to work together

AZN focuses on instilling interpersonal skills, and our consultants possess not only specialized expertise but also strong interpersonal skills. We also have mechanisms for sharing and deepening the knowledge of our consultant members. This system is what enables us to provide 100year property consulting to deliver satisfaction not only to our clients personally, but also to the next generation and on to the third generation.

#### Developing a group of professionals



#### Director



#### Masazumi Hasumi

President

Joined Aoyama Audit Corporation August 1983 November 1991 Joined Yamada & Partners Accounting

December 1996 President of Proggest Co., Ltd. (company name changed to Proggest Holdings, Ltd. in July 2005)

President of Proggest Co., Ltd. (current July 2005 Aoyama Zaisan Investments Co., Ltd.) September 2008 Director of the Company

August 2016 Business Succession Navigator

Corporation (currently Next Navi), President June 2017 PT Aoyama Zaisan Networks Indonésia. Director (current position) Chairman of Nihon Shisan Soken Co. March 2018

Ltd. (current position) October 2020 Aoyama Financial Service Co., Ltd.

Aoyama Family Office Service Co., Ltd



#### Masayuki Yagi

Director, Managing Executive Officer

April 1990 Joined Murakami Corporation September 1991 Joined the Company Director, Executive Officer, and Manager of First March 2006 Rusiness Denartment Executive Officer of the Company
Manager of Individual Asset Consulting Department January 2011

March 2013 Director, Executive Officer, and General Manager of

Director, Managing Executive Officer of the Company Director, Executive Officer, and General Manager of Business Division

Director, Managing Executive Officer of the January 2021

Company General Manager of Business Division and General Manager of Real Estate Division II June 2021 Business Succession Navigator Corporation (currently Next Navi), Director Director, Managing Executive Officer, and General

Manager of Administration Division of the Company rent position) Director of Aoyama Estate Co., Ltd. (current

March 2022 Director of Aoyama Zaisan Investments Co., Ltd. (current position)



#### Takeshi Matsuura

Director, Managing Executive Officer

April 1991 Joined Daiwa House Industry Co., Ltd. May 1995 Joined Nissho Iwai Real Estate Corp. (current: Sojitz October 2000 Joined the Company Executive Officer, Manager of Real-estate January 2005 January 2006 Funai Estate Co. Ltd. rently Aoyama Estate Co., Ltd.)

Director, Executive Officer, and Manager of Business

January 2011 Executive Officer, Manager of Real-estate March 2014 . Director, Executive Officer, and General Manager of Real Estate Division of the Company

Director, Managing Executive Officer of the Company General Manager of Real Estate Division March 2016 June 2017 Director of Shinsei Aoyama Partners Co., Ltd.

Director, Managing Executive Officer of the Company General Manager of Real Estate Division I Director, Managing Executive Officer of the Company General Manager of Real Estate Division (current

March 2022 Director of Aoyama Financial Service (current position)



#### Michihiro Nagasaka

April 1985 March 1992

Joined Wakabayashi Law Office Joined Nihon M&A Center Inc. Manager of Business Promotion December 2010 Outside Director of the Company

March 2014 Manager of Sales Support Departme April 2015 General Planning Division of Nihon M&A

July 2021 Business Succession Navigato Corporation (currently Next Navi) Director (current position) March 2022 Director of the Company (current



#### Haruo Shimada

Director Outside Independent

Associate professor of Faculty of April 1975 Economics, Keio University April 1982 Professor of Faculty of Economics, Keio Visiting professor of Massachusetts Institute of Technology March 1986

Research Center for Advanced Science and Technology, the University of Tokyo Visiting Professor

March 2007 Outside Director of the Company (current President of Chiba University of April 2007

May 2015 Outside Director of Okaya & Co., Ltd. current posit

President of Shimada Sogo Kenkyujo (current position) Chairperson of the Board of Trustees of Tokyo Metropolitan Public University

Corporation Outside Director of Tech L.S. Co., Ltd. February 2021



#### Keiji Watanabe

Director Outside Independent

July 1987 Aoyama Audit Corporation (current: PricewaterhouseCoopers Aarata LLC), Representative Partner

Joined Tohmatsu & Co. (current: Deloitte Touche Tohmatsu LLC) Representative Partner

June 2000 Outside Director of Ichivoshi Securities Co...

Deloitte Touche Tohmatsu Global July 2003 Middle Markets Leade

Outside Director of ASAHI KOGYOSHA CO., LTD. (current position)

June 2010 Outside Director of SBI Holdings, Inc. March 2011 Outside Director of the Company (current

June 2017 Outside Director of SBI Insurance Group Co., Ltd. (current position)

Outside Audit & Supervisory Board Member of Hokuetsu Kishu Paper Co., Ltd. (current: Hokuetsu Corporation) (current position) June 2018 Outside Director of UKAI Co., Ltd.



#### Takaomi Ogawa

June 2017

April 2020

March 2022

Director, Managing Executive Officer

September 1992 Joined Takano Yasuo Zeirishi Jimusho (current: Zeimu Sogo Tax Corporation) Director of Funai Zaisan Consultants Keivo Co., Ltd. currently Nihon Shisan Soken Co., Ltd.) President of Funai Zaisan Consultants December 2009 Keiyo Co., Ltd. (currently Nihon Shisan Soken Co., Ltd.) Executive Officer, General Manager of NSS Division of the Company Director, Executive Officer, General March 2016

Manager of NSS Division President of Nihon Shisan Soken Co., Ltd. (former: Nihon Shisan Soker sultant Inc.) (current position) Representative Director of Nitto udosan Co., Ltd. (current position)

General Manager of NSS Division (current position)

Executive Officer, General Manager of of Administration Division Director, Managing Executive Officer of of Management Planning Division Consulting Business Supervisor and General Manager of Corporate Planning Division (current position) Director of Aoyama Financial Service Co., Ltd. (current position) March 2022 Aoyama Financial Service Co., Ltd. March 2022 Director of Aoyama Zaisan Networks Kyushu Co.,



#### Shintaro Hashiba

Director, Managing Executive Officer

Joined The Kyowa Bank, Ltd. (current: Resona Bank, Limited) General Manager of Shin-Yurigaoka Branch General Manager of Tokyo Central Marketing Division 1 July 2008 General Manager of Shin-Toshin Marketing Division 3 Director of J-COM Co., Ltd. (current: LIKE, Inc.) and General Manager of Business Development Divi

Director of J-COM Holdings Co., Ltd. August 2014 current: LIKE. Inc.) November 2015 Joined the Company, General Manager of

Director, Executive Officer, General Manager Director, Executive Officer, General Manager Director, Managing Executive Officer of the Company

Ltd. (current position)



October 1995

September 2001 Co., Ltd.) August 2006 January 2016 March 2016 January 2021 January 2022

Manager of Business Succession Fund Services (current March 2022 Aoyama Zaisan Investments Co., Ltd. Representative Director (current



#### Shinji Shimane

Director, Executive Officer

Registered as a CPA March 2018 Joined Ota Showa Audit Corporation March 2018 current: Ernst & Young ShinNihon LLC Joined Avaya Japan Ltd. March 2018 Joined Proggest Co., Ltd. currently Aoyama Zaisan Investments December 2019 Director (concurrent) Representative Director of Shinsei April 2020 Aoyama Partners Co., Ltd. October 2020 Director, Executive Officer isiness succession consu January 2021 General Manager of Business Division Director, Executive Officer General Manager of Consulting Nihon Digital Investment Co., Ltd. June 2022 Business Division 4 Audit & Supervisory Board Member (current Director, Executive Officer, and General



Audit & Supervisory Board Member

Audit & Supervisory Board Member Outside Independent

April 1989 Joined The Mitsui Bank, Limited (current: Sumitomo Mitsui Banking Corporation) August 1995 Joined Yamazaki Certified Tax Accountant Office Joined Tohmatsu & Co. October 2000 (current: Deloitte Touche Tohmatsu LLC) pinted as outside Audit & Supervisory Board hber of the Company (current position) Audit & Supervisory Board Member of Nihon nisan Soken Co., Ltd. (current position) Business Succession Navigator Corporation ırrently Next Navi), Audit & Supervisory Board nber (current position) Audit & Supervisory Board Member of Aoyama Zaisan Networks Kyushu Co., Ltd. (current Audit & Supervisory Board Member of Nitto udosan Co., Ltd. (current position) Audit & Supervisory Board Member of Aoyama ncial Service Co., Ltd. (current position) Aoyama Family Office Service Co., Ltd Audit & Supervisory Board Member (current

#### Hisao Nakatsuka

Audit & Supervisory Board Member

Outside Independent

Joined The Tokai Bank, Limited (current: MUFG Bank, Ltd.) April 1970 General Manager of Fujisawa Branch April 1994 January 1996 General Manager of Chofu Branch January 1999 General Manager of Takenotsuka Branch November 2001 Joined the Company

Director, General Manager of Consulting August 2002 rector, General Manager of Administrative Funai Estate Co., Ltd. (former: Aoyama Estate Co., Ltd.) Audit & Supervisory Board Member March 2005

Managing Director of the Company September 2008 Audit & Supervisory Board Member of Proggest Co., Ltd. Director of Aoyama Estate Co., Ltd. Audit & Supervisory Board Member of Nihon Shisan Soken Co., Ltd.

Director of Nihon Shisan Soken Co., Ltd. March 2015 Advisor of the Company Audit & Supervisory Board Member (current

### Hiroaki Rokugawa

Audit & Supervisory Board

Outside Independent April 1997 Registered as Attorney (Dai-Ichi Tokyo Bar April 1997 Joined Hori & Partners Joined Barack Ferrazzano Kirschbaum & June 2002

Nagelberg LLP (Chicago) Joined Tokyo Aoyama, Aoki, Koma Baker & March 2007 McKenzie Law Office April 2007 Lecturer of Advanced Institute of Industrial echnology (current position) June 2008

Representative Attorney of Ogasawara Konno & Rokugawa Outside Audit & Supervisory Board Member March 2009 of the Company (current position April 2013 Professor of Graduate School of Law, Tokai

December 2016 Tsunagu Group Holdings, Inc. Outside Director (current position)
September 2017 Outside Auditor of OKWAVE Inc. (current September 2020 Outside Director and Audit & Supervisory

Board Member of Abalance Corporation (current position) Outside Auditor of Yumeshin Holdings Co., April 2021 Ltd. (current position) Representative Attorney of Tokyo April 2022

Uchisaiwaicho Law Firm (current position) Outside Director of Meiji Machine Co., Ltd.

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# Our Sustainability Corporate Governance

#### Basic concept of corporate governance

Based on our corporate policy of always making proposals from the client's standpoint with a fair and neutral attitude, AZN firmly believes it is essential to establish corporate governance to ensure compliance-oriented management and to practice this policy. The Company's Board of Directors and Audit & Supervisory Board acknowledge that the corporate governance framework should primarily perform the following functions.

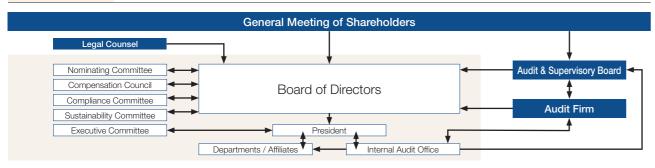
- To protect and encourage the exercise of shareholders' rights.
- To ensure equal treatment of all shareholders.
- To make timely and accurate disclosure regarding all the important matters related to the company, including its financial conditions, operating results, shareholder composition, and governance.
- To ensure the strategic orientation of the company, effective supervision of management executives, and clear accountability

#### Corporate Governance System

The Company ensures the effectiveness of audits of Directors' performance of their duties by maintaining the independence of its Auditors and Audit & Supervisory Board Members from the Board of Directors, and by collaborating with auditing firms and its in-house auditing

department. Moreover, to strengthen the supervisory function of the Board of Directors, the Company has established the Compensation Council and the Nominating Committee, at least two of whose members must be Outside Directors.

(1) Board of Directors	The Board of Directors deliberates and makes decisions on important matters concerning the Company's management, and oversees the Company's business and general management. Each of the two Outside Auditors has an advanced level of expertise, and they provide reliable management oversight from their professional perspectives.
(2) Executive Officers	In light of the segregation of management and implementation, AZN has instituted an Executive Officer system. Executive Officers execute the operations of the divisions or departments under their control, in accordance with organizational regulations and rules on the segregation of duties set forth by the Board of Directors.
(3) Executive Committee	The Executive Committee, consisting of the President, full-time Directors, and Executive Officers, meets on a weekly basis to verify management policies and discuss management strategies and business execution for the purpose of sharing problem awareness and having smooth communication among all members.
(4) Compensation Council	Remuneration for directors, within the total scope of remuneration approved by the General Meeting of Shareholders, is determined by the Compensation Council, which is composed of Directors selected by resolution of the Board of Directors. The Compensation Council is composed of three or more Directors, at least two of whom must be outside Directors as a rule for the purpose of raising the transparency and objectivity of the review process.
(5) Nominating Committee	The Nominating Committee, a voluntary advisory body to the Board of Directors, deliberates on the selection and dismissal of senior management and Directors and recommends candidates to the Board of Directors, which are decided by the Board of Directors. Also, the Nominating Committee is composed of three or more Directors, at least two of whom must be outside Directors as a rule for the purpose of raising the transparency and objectivity of the review process.
(6) Compliance Committee	The Compliance Committee, consisting of the President, full-time Directors, Executive Officers/General Managers of the divisions, and external legal counsels (attorneys), has been established in conjunction with the Board of Directors as a forum for deliberation on risk management and legal compliance by the Company.
(7) Sustainability Committee	The Sustainability Committee, consisting of the President and full-time Directors, was established to build a foundation for sustainable growth, to oversee and monitor sustainability policies, strategies, and measures, and to manage and evaluate the progress of objectives resolved by the Board of Directors.



#### Compensation for officers

AZN's Board of Directors has adopted a policy for determining the details of compensation for individual Directors.

Compensation for individual Directors for the fiscal year in question is determined by the Compensation Council, which is composed of 3 or more Directors (at least 2 of

whom must be Outside Directors) selected by the resolution of the Board of Directors to increase the transparency and objectivity of the review process. Its methods of determining the details of compensation and the compensation so determined shall be consistent with the decision-making policy resolved by the Board of Directors.

#### Compensation for officers

Category of officer	Total amount of compensation		Performa	nce-linked		Of the following,	Number of eligible officers (persons)	
Category of Officer	(thousand yen)	Basic compensation	Bonus	Restricted stock compensation	Other	non-monetary compensation, etc.		
Director (except outside Director)	210	96	78	24	11	36	7	
Audit & Supervisory Board Member (excluding Outside Audit & Supervisory Board Members)	5	4	0	_	-	_	1	
Outside Officer	43	37	6	_	_	_	5	

#### Evaluation of the effectiveness of Board of Directors

AZN strives constantly to improve the effectiveness of its Board of Directors. AZN undertakes an annual questionnaire survey of all Directors and Audit & Supervisory Board Members regarding the effectiveness of the Board of Directors, using the evaluation points listed at right. The results are then discussed and reported to the Board of Directors. See right for a summary of last fiscal year's survey results.

### Questionnaire evaluation items • Composition of the Board of

- Composition of the Board of
   Directors and Executive Officers
- Operation of the Board of Directors
   Agendas of meetings of the Board of Directors
- Supervisory framework by the Board of DirectorsSupervisory framework by shareholder

#### Summary of questionnaire results

About the Board of Directors of the Company, there were no important matters raised in each evaluation item, whereas some findings about the Board of Directors operations were noted. We intend to make some improvements, aiming to realize a more effective Board of Directors.

Conduct a questionnaire

Collect responses from all the Directors and Audit & Supervisory Board Members

Have discussions based on questionnaire results

Report discussion results to the Board of Directors

#### Risk management

Based on its Crisis Management Regulations, AZN defines external crises, internal crises, disasters, and other crises as described at the right, and defines how to respond to crises when they occur. In the event of a crisis that seriously threatens corporate operations, a task force is immediately formed and company-wide action is taken to resolve the problem.



#### Information security management

For the purpose of continually maintaining and strengthening our information security management structure including personal information management, we have obtained the International Organization for Standardization (ISO) 27001 international accreditation

and information security management system certification. We have developed and maintain systems based on this standard, and continue to further strengthen our systems for managing confidential information.

#### Compliance initiatives

For the purpose of practicing fair and bona fide management in compliance with laws, a Compliance Committee consisting of the President, full-time Directors, Executive Officers/General Managers of the divisions, and outside legal counsels (attorneys) has been established. The Compliance Committee performs the following operations:

- 1 To recognize potential risk of losing trust from the securities market and clients in business operations, and prepare countermeasures (draft)
- 2 To review if there is any compliance issue with specified joint real estate
- venture operations, and give approval of their execution
- To review and report preventive measures against serious compliance violations
   To examine/check suspicious compliance activities (potential compliance

# Our Sustainability Message from Outside Directors

# Creating an organization where harmony among diverse personalities generates vital energy

Needs for management and succession of property in Japan are on the rise. It is becoming increasingly important for consultants to be able to analyze diverse customer situations and make optimal proposals. For this reason, the Group focuses on training consultants and creating pleasant workplaces.

As Japan's population ages, there is a growing need for asset utilization and management due to uncertainty about society's future. Japan also has many family businesses with long histories, and highly specialized consulting services related to asset management and business succession are in high demand among the community. We help to ensure the business continuity of family-owned businesses that play a major role in the local community. Socially, this is very meaningful. Our Group has been providing consulting services while prioritizing our relationships with clients passing on assets and businesses. It is important to sustain these kinds of relationships over the long term.

To further enhance the quality of the Group's management, it needs to consider three perspectives:

Outside Director

### Haruo Shimada



investors, clients, and society. Needless to say, our reputation among investors and clients is of paramount importance. In recent years, society's view of the company has also grown in significance. Pursuing an optimal balance among these three perspectives is sure to improve quality of management.

Amid an ever-changing external environment, our clients' family structures and asset situations are becoming more diverse. As a consulting company, our Group is committed to understanding and analyzing each client's situation in order to make optimal recommendations. To carefully carry out a series of processes, it is essential to have consultants who have a deep love for people as well as true sensitivity. This is why we need to focus more than ever on recruiting and training human resources. Beyond improving the skills of individual consultants, it is also essential to take a team approach to complement each other

In the future, it will be more important to improve the quality of services through the use of digital technology. In recent years, we have been making a dedicated commitment to DX. The cornerstone of these efforts is the ART system. We will continue to evolve the ART system and devote efforts to increasing the uptake of the system by users.

But how can consultants and other employees in various divisions be highly motivated to work? This question is key to the future growth of our business. The Group established a Sustainability Committee in 2022, and part of the Committee's responsibility involves reforming the way we work. We intend to be a company that promotes understanding of diversity, creating workplaces where everyone can work in comfort, where all employees can feel fulfilled in their daily work and always want to give their best.

Creating an organization in which diverse personalities can coexist in harmony and create vital energy is an extremely challenging task for all Japanese companies. We will redouble our efforts to be recognized as a pioneer in overcoming this significant challenge.

### Amid strong performance, now is the time to implement measures looking to the future

In 2022, the Group's property consulting and real estate-related businesses grew, and ROIC management became established. As a result, the company achieved its best ever performance. Toward further future growth, we are strengthening our efforts in human resource development, DX, and reform of work styles.

Ever since Spring 2020, the Group's core property consulting business has been severely constrained by the prolonged COVID-19 pandemic. Despite a challenging environment in which meeting with clients was not easy, AZN as a whole managed to achieve record sales and profits in 2022. I believe this is the result of the efforts of our consultants and other front-line employees.

In 2022, we steadily increased the number of clients and sales in our property consulting business, while Advantage Club, one of our strategic individualized services, achieved significant growth. With an increasing number of similar products from other companies now following suit, we need to further enhance the appeal of Advantage Club without taking our high market share for granted. Moreover, after the USA, Japan has the second-

Outside Director

### Keiji Watanabe



largest number of financial asset holders owning more than 100 million yen in financial assets. Great business opportunities are evident in the IFA and STO businesses that we have established.

Return on invested capital (ROIC)-based management, which we have been working on since 2021, has also taken firm root in 2022 after a year of experience. Use of ROIC has driven activities for improvement in every division, leading to increased productivity. ROIC and return on equity (ROE) for 2022 were 12.2% and 22.0%, respectively—well above the levels of typical Japanese companies. This is the result of effective use of funds entrusted to us by investors.

Even though our current performance is solid, we need to undertake initiatives with an eye to future changes in the environment. Companies with management philosophies and purposes such as ours are necessary for society, and I would like to point out three key points for growth.

The first key point is human resource development. In particular, it is very important to train many consultants able to think from the client's perspective, build relationships of trust, and make recommendations that satisfy clients.

The second key point is DX initiatives. Digital technology is a powerful tool in proposing optimal solutions to clients with diverse needs. Digitalization is also an essential factor in improving the performance of consultants. Significant tools in our Group include the ART system, but we need to focus more on training people to use it to its fullest potential. In the future, we will also need to consider how to incorporate technologies such as AI and big data. I believe that eventually, we will consider establishing new organizations such as a research and development center.

The third key point is even further development of work style reforms. In the summer of 2022, we conducted an internal survey that clearly identified several issues for our Group. It is very important to create a workplace that is pleasant and rewarding to work in not only for women but also for men. We moved several measures into implementation for immediate improvement.

As a Group, we will work together to ensure that all employees find their work rewarding, are able to overcome challenges, and have ample opportunity to grow further.

# Our Sustainability Sustainable management

#### Message from the Sustainability Committee

AZN aims to address ESG issues by realizing the strategies outlined in its Third Medium-Term Management Plan, which commenced in 2022. As a comprehensive property consulting company that supports the enduring development of our clients' valuable assets and businesses, we are committed to realizing our management objective of "Contributing to the happiness of our clients through the succession, operation, and management of property" by providing environmentally friendly products and services to resolve property-related concerns, as well as our efforts to reduce environmental impact in response to climate change.

As an advocate of 100-year property consulting, AZN needs to build on the foundation of human resource development, the source of our consulting services, to ensure its own sustainable growth. Led by the Sustainability Committee, we are committed to company-wide efforts to realize a more sustainable society. The Sustainability

Committee manages and evaluates the progress of targets set by the Board of Directors, while at the same time overseeing and monitoring sustainability policies, strategies, and actions. Its members are made up of the President and Managing Executive Officers of the Company.

The Sustainability Committee has five subcommittees including Promotion of TCFD, Instilling Management Philosophy and Strengthening Human Resources, Creating A Rewarding Workplace, Social Contribution, and Strengthening Governance. It is responsible for proposing and promoting specific activities for improvement, based on various themes and perspectives. The members of each subcommittee are selected by the Executive Director from among personnel at related departments. Each subcommittee sets goals and plans for achieving these goals, and undertakes activities through a process of repeated discussion and verification.

#### System for promoting sustainability



#### A process of identifying materiality

In 2020, the Group identified as high-priority issues both project-related materialities such as reducing the environmental impact of buildings, and business infrastructure-related materialities such as human resource development and corporate governance. In identifying materialities, we identify social issues likely to exert significant impact on our company and on society, based on the steps shown in the diagram below.

Step 1 Step 2 Step 3 Step 4 Hold hearings Identify social internally/externally and Identify materiality challenges evaluate importance Internal Organize social challenges in terms discussions & Analyze global social challenges/ Discuss and identify (finalize) ESG trends and identify a wide of importance for external parties important challenges along two approvals (stakeholders) including ESG range of environmental/social/ spectrums: importance for the investors and impact on AZN Group and importance for our economic issues stakeholders

#### Three areas of materiality and initiatives of the Group

#### Relevance to 2022-2023 Initiatives the SDGs We recognize that addressing climate change is an important management issue that affects business continuity. In particular, we view CO2 emissions from real estate-related business activities as a major risk impacting climate change. To this end, we prioritize environmentally friendly initiatives for their ability to contribute to enhancing asset value and resolving social issues. **Current initiatives Future initiatives** •Switching to environmentally friendly facilities and Promoting water conservation and waste clean energy-based electricity for Advantage Club reduction in conjunction with Advantage Club Environment Endorsement and disclosure of the recommendations of the Task Force on Climate- Promoting the use of environmentally Realizing a related Financial Disclosures (TCFD) friendly materials paints equipment decarbonized, etc. by incorporating ESG perspectives into our analysis of current situations recycling-based and recommendations for land use and society construction support Promoting buildings and urban developmen that are considerate of water environment conservation Reducing waste and greenhouse gas In addition to reinforcing employees' own efforts to improve their interpersonal skills through social contribution, the Group is committed to promoting diversity and establishing a pleasant work environment for women and other diverse human resources, which is crucial to accepting the diverse values of customers and resolving property issues. **Future initiatives Current initiatives** Instilling our management philosophy through Expanding support for organizations dedicated morning meetings and corporate philosophy to eradicating pet euthanasia, promoting subsidized meals for children, etc. training conducted by President Hasumi himself Enhancing consultant training programs such as Promoting advancement of women (increasing 4 QUALITY EDUCATION ART system training and the Consulting Education the percentage of female employee from approximately 30% to 40%, and Promoting the use of parental leave the percentage of female managers from • Expanding the contract employee system to approximately 19% to 30%) Realizing a society allow employees to continue working after the Maintaining the work environment that supports (the •Enhance consultant training by using external mandatory retirement age of 65 success of) diverse Donating a portion of profits to organizations educational institutions talents Training up management personnel dedicated to eradicating pet euthanasia, promoting •Further health management, including subsidized meals for children, etc., and offering promoting opportunities to exercise and support through volunteer activities by employees •Strengthening management training through the offering dietary guidance use of external educational institutions Implementing volunteer activities for clean-ups in the Minato City area Implementing a health management declaration and 100% health checkup rate We regard local communities as a foundation for the life of all people including our clients, their families, and the companies and employees they value, as well as a foundation for social and economic activities 12 RESPONSIBLE DONSUMPTION AND PRODUCTIO and for leading happy lives. To ensure that our customers can live happily and that the value of their assets in local communities continues to increase, we are committed to engaging with local communities. **Business activities Current initiatives** with emphasis on •Not only contributing to welfare through land utilization for childcare facilities, seniors facilities, hospitals, partnerships clinics, and other facilities of high public benefit, but also contributing to the revitalization of local communities through real estate utilization, such as attracting commercial facilities. Creating mechanisms to give back to society by supporting the establishment of foundations •Contributing to urban development and regional job creation by collaborating with partners such as public organizations, financial institutions, and companies on regional development projects The Group recognizes corporate governance as an important management mechanism to make transparent, fair, rapid, and decisive decisions. Director candidates are determined by the Nominating Committee, executive compensation is deliberated upon by the Compensation Council, and the effectiveness of the Board of Directors is evaluated. We have also established the Compliance Committee consisting of the President, full-time Directors, Executive Officers/General Managers of the divisions, and external legal counsels (attorneys) as a structure to further compliance with laws and corporate ethics. Current initiatives Establishing appropriate managerial structures for the Group by instituting a Nominating Committee and

Compensation Council to determine director candidates, as well as succession planning, etc.

Operating the Compliance Committee and a fair and transparent Compensation Council to advance

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Continuing

improvement in

governance

legal compliance

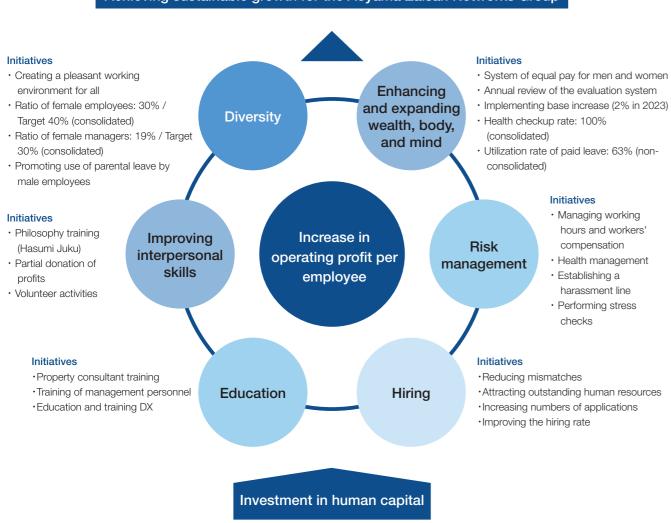
# Our Sustainability Sustainable management

#### Approach to human resources strategy and investment in human capital

In our Group, human assets (capital), from which our consulting services stem, is an extremely important form of management capital. By improving the interpersonal skills of our employees and their capabilities to provide high-quality services, as well as increasing the diversity of our employees, we can respond to the diverse values and requests of our clients and offer further value-added property consulting services. Investing in human capital means investing in our business base and its foundation of sustainable management, which is essential for the Group's ongoing sustainable growth. We monitor operating profit per employee as an overall measure of return on investment in human capital. We seek to improve operating profit per employee by making progress in various measures related to human capital.



#### Achieving sustainable growth for the Aoyama Zaisan Networks Group



#### **Endorsement of TCFD**

The Group has declared its support for the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). The Group is engaged in business activities utilizing energies from land and other natural resources, and we recognize that addressing climate change is an important management challenge with a considerable impact on our business continuity. We prioritize environmentally friendly initiatives for their ability to contribute to enhancing asset value and resolving social issues, and we aim to meet the needs of both clients and tenants.



#### Governance

The Group's Board of Directors deliberates and decides on policies and important issues related to the overall issue of addressing climate change.

#### Strategy

We conduct analysis of risks and opportunities in the value chain in the real estate industry (small-lot real estate products), taking into account business characteristics and the surrounding environment, including political, economic, and social conditions, and we conduct scenario analysis of the impact of each risk on business.

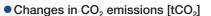
#### Risk management

The Sustainability Committee oversees climate change risks and opportunities from a medium- to long-term perspective for the entire Group, and performs supervision and monitoring in cooperation with the Board of Directors, with the results reflected in management strategy.

#### Indicators and targets

The total  $CO_2$  emissions of our Group have been increasing due to the expansion of our business and increases in the number of employees. However, by introducing energy-saving equipment and changing power contracts to a carbon-free plan, we have been reducing  $CO_2$  emissions per square meter ( $CO_2$  emission intensity).

Our  $\rm CO_2$  emission reduction targets for 2030 and 2050 are currently under consideration. We will continue to address climate change risks by extending and expanding measures to curb emissions through ongoing TCFD disclosures.

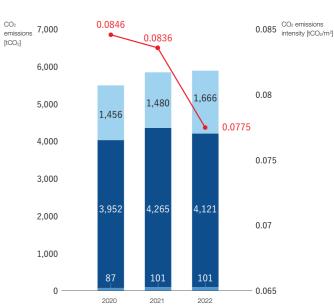


Scope 1 & 2

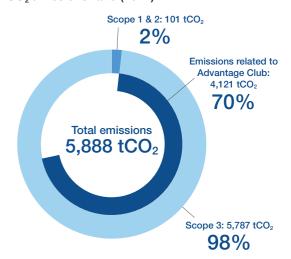
Scope 3 Emissions related to Advantage Club

Scope 3 Other emissions

- CO<sub>2</sub> emissions intensity [tCO<sub>2</sub>/m<sup>2</sup>]



#### Total CO<sub>2</sub> emissions ratio (2022)



#### Financial highlights

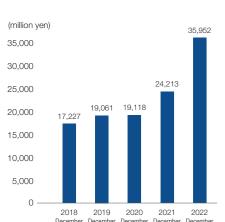
Net sales

Equity ratio

(%)

40

10



#### Operating profit / Ratio of operating profit



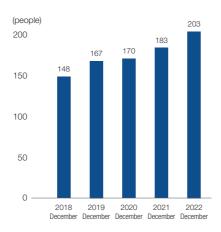
Earnings per share (EPS)

On September 1, 2021, the Company conducted a 2-for-1 stock split of its common stock. Pre-2020 amounts

and percentages have been replaced by amounts and percentages that take into account this split.

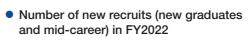
Non-financial highlights

Shifts in number of consultants





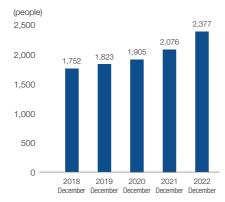


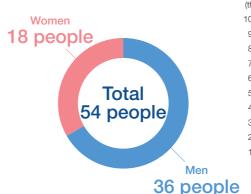


201 people

Average salary (full-time employees only, excluding directors, contract employees, and employees on leave)

81.2%







#### Financial indicators

	Units	December 2010	December 2011	December 2012	December 2013	December 2014	December 2015	December 2016	December 2017	December 2018	December 2019	December 2020	December 2021	December 2022
Financial data	Offics	December 2010	Becember 2011	December 2012	Becember 2010	December 2014	December 2010	Becelliber 2010	December 2017	Becember 2010	December 2013	Becomber 2020	December 2021	December 2022
- I IIIaliciai data														
Net sales	Million yen	5,227	7,627	5,839	6,369	9,305	14,275	14,420	14,562	17,227	19,061	19,118	24,213	35,952
Operating profit	Million yen	200	186	98	160	445	485	751	1,094	1,464	1,603	1,303	1,856	2,629
Ordinary profit	Million yen	160	166	91	142	467	471	628	943	1,358	1,503	1,195	1,796	2,499
Net income attributable to parent company shareholders	Million yen	82	218	92	201	362	518	587	768	1,162	1,676	800	1,481	1,694
Total assets	Million yen	4,498	3,698	4,769	4,698	5,930	7,220	9,258	12,587	12,353	15,492	16,001	17,426	21,757
Net assets	Million yen	1,222	1,224	1,941	2,151	2,447	2,909	3,329	3,624	4,518	6,390	6,566	7,128	8,320
Cash flow from operating activities	Million yen	1,890	579	227	368	197	801	1,177	-1,277	272	2,300	1,942	2,389	2,219
Cash flow from investment activities	Million yen	282	122	-1,203	1,886	43	-162	-1,061	-840	332	723	-753	-631	-1,256
Cash flow from financial activities	Million yen	-1,745	-602	247	-425	253	370	1,116	2,174	-1,787	1,215	-215	-374	882
EPS (earnings per share)	yen	3.90	10.32	4.36	9.26	15.49	22.11	24.88	33.37	50.94	70.00	33.01	61.22	69.82
BPS (book value per share)	yen	57.83	57.92	59.74	91.59	103.63	122.72	139.86	158.41	197.59	259.48	262.39	294.61	340.13
Dividend per share	yen	2.50	3.25	3.75	5.00	7.50	9.00	11.50	15.00	19.50	25.00	26.50	28.00	35.0
ROA (return on assets)	%	2.9	4.1	2.2	3.0	8.8	7.2	7.6	8.6	10.9	10.8	7.6	10.7	12.8
ROE (return on equity)	%	6.8	17.8	7.4	11.8	15.9	19.5	18.9	22.2	28.6	31.1	12.7	22.0	22.0
ROIC (return on invested capital)	%	2.2	6.9	3.4	4.4	10.1	11.4	11.9	11.5	13.4	13.0	8.0	10.0	12.2
Equity ratio	%	27.2	33.1	26.5	45.7	40.9	40.0	35.8	28.7	36.5	40.6	39.8	40.8	38.0

<sup>&</sup>quot;The Company conducted a 100-for-1 stock split of its common stock on January 1, 2014, and a 2-for-1 stock split of its common stock on September 1, 2021. Pre-2020 amounts and percentages have been replaced by amounts and percentages that take into account this split.

### $Corporate\ Data\ {\scriptstyle (as\ of\ December\ 31,\ 2022)}$

Corporate	Name of Company	Aoyama Zaisan Networks Company, Limited							
Profile		3F Aoyama Tower Place,							
	Head Office	8-4-14 Akasaka, Minato-ku,							
	i lead Office	Tokyo 107-0052							
		Phone: +81-3-6439-5800							
	Incorporated	September 17, 1991							
	Capital stock	1,210.99 million yen							
		Property consulting							
	Business line	Business succession consulting							
		Real estate solutions consulting							
	Number of employees (Group)	290 (across group companies)							
		Nihon Shisan Souken Co., Ltd.							
		Aoyama Estate Co., Ltd.							
		Aoyama Financial Service Co., Ltd.							
	Consolidated subsidiaries	Aoyama Family Office Service Co., Ltd.							
		Aoyama Zaisan Networks Kyushu Co., Ltd.							
		Aoyama Zaisan Investments Co., Ltd., and 5 other	r companie						
Executives	President	Masazumi Hasumi							
as of March 31, 2023)	Director, Managing Executive Officer	Masayuki Yagi							
	Director, Managing Executive Officer	Takeshi Matsuura							
	Director, Managing Executive Officer	ng Executive Officer Takaomi Ogawa							
	Director, Managing Executive Officer	Shintaro Hashiba							
	Director, Executive Officer	Shinji Shimane							
	Director	Michihiro Nagasaka							
	Outside Director	Haruo Shimada							
	Outside Director	Keiji Watanabe							
	Outside Audit & Supervisory Board Member (standing)	Hiroyuki Fujita							
	Audit & Supervisory Board Member	Hisao Nakatsuka							
	Outside Audit & Supervisory Board Member	Hiroaki Rokugawa							
Stock	Number of shares in issue	24,520,859 shares							
Overview	Number of shareholders	6,208							
Major	Name	No. of shares held	Ratio (%)						
Shareholders	Masazumi Hasumi	2,500,718	10.29						
Top 10)	Nihon M&A Center Inc.	1,000,000	4.11						
	NOMURA PB NOMINEES LIMITED OMNIBUS-MARGIN	I(CASHPB) 797,600	3.28						
	The Master Trust Bank of Japan, Ltd. (trust account)	737,100	3.03						
	Custody Bank of Japan, Ltd. (trust account)	731,900	3.01						
	GOLDMAN SACHS INTERNATIONAL	703,600	2.89						
	Yasuo Takano	643,600	2.64						
	Custody Bank of Japan, Ltd. (pension trust account)	490,300	2.01						
	HIBIKI PATH AOBA FUND	438,180	1.80						
		400,100	1.00						

For more information or inquiries about this report, please contact:
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URL: https://www.azn.co.jp/contactus/